



1. Warranty Period

We provide a five (5) year warranty from the date of delivery for all products manufactured by us in Switzerland (excluding pure trading goods).

2. Scope of Warranty

This warranty covers material and manufacturing defects that occur under proper use and professional installation.

In the event of a valid warranty claim, we will, at our sole discretion:

- free repair, or
- free replacement of the defective product.

Any further claims, in particular claims for damages or consequential losses, are excluded to the extent permitted by applicable law.

3. Warranty Exclusions

The warranty does not apply to damage caused by:

- improper installation or operation
- failure to follow technical specifications or wiring diagrams
- overvoltage or incorrect voltage supply (e.g. 240 volts applied to a DALI bus)
- external influences (such as moisture, mechanical damage, or force majeure)
- modifications or repairs carried out by unauthorized persons

Normal wear and tear, as well as consumable and wear parts, are also excluded from this warranty.

4. Conditions for Warranty Claims

Any defect must be reported in writing immediately upon discovery.

The defective product must be made available to us for inspection.

5. Statutory Rights

This warranty is granted in addition to the statutory warranty period under Swiss law (Art. 210 para. 1 Swiss Code of Obligations).